



**Dear Valued Cape Ann Savings Bank Customer,**

We are excited to announce that during Columbus Day Weekend (October 9, 2021 to October 12, 2021), we'll be introducing a new state-of-the-art operating system that will make your banking experience with Cape Ann Savings Bank easier, faster, and more convenient. We will continue to provide you with safe, secure products and services utilizing the newest banking technology.

To accommodate the system changes, our banking offices will be closed as of 4:00 p.m. on Friday, October 8, 2021 and will reopen at 8:30 a.m. on Tuesday, October 12, 2021. Your online banking access will be temporarily unavailable from 5:00 p.m. on Friday, October 8, 2021 to mid-day on Tuesday, October 12, 2021. Our ATMs will be available for withdrawals only. Your ATM /Visa Debit Card will be fully functional for purchases.

While our system upgrade will happen behind the scenes, there will be times when it affects some of the services that you may use. Please take a moment to familiarize yourself with the information in this communication to see what applies to you and the accounts and services that you have with us.

Thank you for banking with the Cape Ann Savings Bank. We remain an independent mutual savings bank proudly serving our customers and local community for over 175 years. We realize that you have many options for your financial services, and we appreciate the continued opportunity to work with you.

We are looking forward to providing you with this state-of-the-art technology as well as expanding our branch network. Watch for the opening of our new Gloucester Crossing location in the Spring of 2022.

If you have any questions, we encourage you to contact us at 978-283-0246, visit our website at [www.capeannsavings.bank](http://www.capeannsavings.bank), or come into any of our branches. Our staff is trained and fully prepared to answer any questions you may have.

Respectfully,

Marianne Smith  
**President, Cape Ann Savings Bank**