



Dear Valued Customer,

We thank you for your patience and understanding as we work to best serve you during the various phases of the COVID-19 reopening plan. The safety of our employees and customers remains our top priority. We are happy to report that as of MONDAY, JUNE 22nd, we will be reopening our 109 Main Street, Gloucester, lobby, with restrictions for teller services. Please read below for our up to date operations as of that date:

EFFECTIVE ON MONDAY, JUNE 22ND - THE MAIN OFFICE LOBBY OPENS WITH RESTRICTIONS

LOBBY CAN BE ACCESSED AND EXITED VIA THE ROGERS STREET ELEVATOR ENTRANCE ONLY:

Monday-Friday: 9am – 3pm | Saturday: 8:30am – noon

109 MAIN STREET WALK UP WINDOW WILL REMAIN OPEN “BY APPOINTMENT ONLY”.

Access will not be allowed into the lobby via 109 Main Street.

The lobby will be open for teller transactions, with restrictions. Customer Service and other departments remain by appointment only.

- No more than five (5) people will be allowed in our Main Street Lobby area at one time.
- Social distancing will be required while waiting in line outside of the building and at all times in the building and lobby.
- Masks are required for entrance into the Bank and for service.
- No more than one (1) family or individual will be allowed in the elevator at one time.
- Everyone must enter and exit via the Rogers Street elevator entrance, no exceptions.
- Our 2nd and 3rd floor office areas will not be accessible without an appointment. This includes our NOW Department, ATM/Debit Card Department, Business Banking Department, and Trust & Financial Services Department. Please contact the individual departments to schedule an appointment. 978-283-0246 for Bank representatives and 978-283-7079 for Trust Services.

Please note, that at this time our Granite Branch in Rockport will remain Drive Through Teller services only. The Customer Service department is available by Appointment Only. Our Manchester Branch lobby remains open, with restrictions. The Customer Service Department is available by appointment only. Please visit capeannsavings.bank/locations for up to date branch operations and hours.